

## Riemoire Water 1 - Annual Performance Reporting - 2020-21

Indicator code	Indicator name	NPR code	SWIM code	Reporting/units	Whole of provider	Water services		Service provider comments  insert comments on indicators/responses if desired
						Potable water service		
						Riemoire Water 1		
QG 1.1	Lengths of water mains	-	AS2	km: one decimal place		9		8.95 km
QG 1.4a	Number of water treatment plants	-	AS1	water treatment plants: as a whole number		1		-
QG 1.4b	Capacity of water treatment plants	-	AS47	megalitres per day: two decimal places		0.22		Approx 2.5 L/s
QG 1.5	Maximum daily demand	-	WA201	megalitres per day as a whole number		0		0.045 ML/d
QG 1.6a	Volume of potable water produced at a water treatment plant	-	WA225	megalitres: as a whole number		12		From meter reading at plant
QG 1.7	Total potable water storage	-	AS48	megalitres: three decimal place		0.140		-
QG 1.8	Volume of water sourced from surface water	-	WA1	megalitres: as a whole number		0		-
QG 1.9a	Volume of water sourced from groundwater	-	WA2	megalitres: as a whole number		12		Approx from volume produced
QG 1.10	Volume of water produced by desalination of marine water	-	WA61	megalitres: as a whole number		0		-
QG 1.11	Volume of recycled water produced	-	WA26	megalitres: as a whole number		0		-
QG 1.12	Volume of water sourced	-	WA7	megalitres: as a whole number		12		Only from groundwater
QG 1.13	Connected residential properties - water supply	-	CS2	connected residential properties - water supply: thousands to 3 decimal places		0.120		-
QG 1.14	Connected non-residential properties - water supply	-	CS3	connected non-residential properties - water supply: thousands to 3 decimal places		0		-
QG 1.17a	Volume of potable water supplied - residential	-	WA32	megalitres: as a whole number		12		From meter reading at plant
QG 1.17b	Volume of non-potable water supplied - residential	-	WA91	megalitres: as a whole number				-
QG 1.18a	Volume of potable water supplied – non-residential	-	WA34	megalitres: as a whole number		0		-
QG 1.18b	Volume of non-potable water supplied - commercial, municipal and industrial	-	WA92	megalitres: as a whole number				-
QG 1.20	Total Full-Time Equivalent water and sewerage services employees	-	WF1	full-time equivalent: one decimal place	0.2			Between surveyor and contractors
QG1.21	Volume of water imported from other schemes	-	WA223	megalitres: as a whole number	0	0		-
QG1.22	Volume of water exported to other schemes	-	WA224	megalitres: as a whole number	0	0		-
QG1.23	Volume of real and apparent water losses	-	AS56	megalitres: as a whole number	6	6		Significant loss from meter tampering, unauthorised filling from hydrants
QG 2.3	Contingency supplies	-	WS3	YES/NO Insert text response for both YES and No responses		Yes		Waterbody (Lake) near bores, capacity unknown, setting pumps and approvals will probably take 4-8 weeks
QG 2.10 a	Water restrictions - Permanent Water Conservation Measures (PWCM)	-	WS11	Days: as a whole number		NR		Not relevant (NR)
QG 2.10 b	Water restrictions - Level 1	-	WS12			NR		Not relevant (NR)
QG 2.10 c	Water restrictions - Level 2	-	WS13			NR		Not relevant (NR)
QG 2.10 d	Water restrictions - Level 3	-	WS14			NR		Not relevant (NR)
QG 2.10 e	Water restrictions - Level 4	-	WS15			NR		Not relevant (NR)
QG 2.10 f	Water restrictions - Level 5	-	WS16			NR		Not relevant (NR)
QG 2.11b	Has drought management planning been undertaken in the last 10 years?	-	WS18	YES/NO If reported no, please add a text response		No		Reliable aquifer and yield which will not exceed demand, no historical issues
QG 2.11c	Has water demand forecasts for the scheme been developed or reviewed in the last five (5) years?	-	WS19			Yes		In the DWQMP
QG 2.11d	Has an assessment of key capacity constraints of the water infrastructure (e.g. in the source, treatment and/or distribution) been undertaken in last 10 years?	-	WS20			No		Not a formal assessment but informally the DWQMP risk discussions consider these.
QG 2.11e	Has the timing for potential future supply augmentation been assessed in the last 10 years?	-	WS21			No		-

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						Potable water service		
						Riemo Water 1	insert comments on indicators/responses if desired	
QG 2.12	Months of available supply as at 30 June	-	WS22	choice from 6 timeframes: 1. 0-3 months of available supply 2. 4-6 months of available supply 3. 7-12 months of available supply 4. 13-18 months of available supply 5. 19-59 months of available supply 6. 60 months or greater of available supply  Where available contingency supply is combined to estimate months of supply available, comments must be included to state that the estimate is based on available contingency supply.		60 months or greater of available supply	-	
QG 2.13	Confidence that water demands will be met over the next 18 months	-	WS23	Confidence level descriptor (Refer definition of this KPI in the definition guide for guidance)  Where there is uncertainty or a low or very low level of confidence, comments must be provided summarising actions being/to be taken.		High	-	
QG 2.14	Confidence that water demands will be met over the next 5 years	-	WS24	Confidence level descriptor (Refer definition of this KPI in the definition guide for guidance)  Where there is uncertainty or a low or very low level of confidence in being able to meet the demands over the next 5 years, comments must be provide to detail actions being taken or planned to be taken.		High	-	
QG 3.1	Total water supply capital expenditure	-	FN14	thousands of dollars (\$'000s): to nearest \$'000	\$800,000		-	
QG 3.3	Capital works grants - water	-	FN26	thousands of dollars (\$'000s): to nearest \$'000	\$0		-	
QG 3.5	Nominal written-down replacement cost of fixed water supply assets	-	FN9	thousands of dollars (\$'000s): to nearest \$'000	\$400,000		-	
QG 3.7	Current replacement costs of fixed water supply assets	-	FN74	thousands of dollars (\$'000s): to nearest \$'000	\$1,200,000		-	
QG 3.9	Total revenue – water	-	FN1	thousands of dollars (\$'000s): to nearest \$'000	\$70,000		-	
QG 3.11	Operating cost per property - water	-	FN11	cost per property - water supply: as a whole number	\$20		Per lot	
		-	FN11.1	cost per megalitre (bulk providers only): as a whole number	\$0			
QG 3.11a	Operating cost – water	-	FN32	Thousands of dollars (\$'000): to nearest \$'000	\$4,000		-	
QG 3.13	Annual maintenance costs - water	-	FN76	thousands of dollars (\$'000s): to nearest \$'000	\$16,000		-	
QG 3.15	Current cost depreciation - water	-	FN78	thousands of dollars (\$'000s): to nearest \$'000	\$120,000		-	
QG 3.17	Previous 5 year average annual renewals expenditure - water	-	FN80	thousands of dollars (\$'000s): to nearest \$'000	NR		No renewals were needed	
QG 3.19	Forecast 5 year average annual renewals expenditure – water	-	FN82	thousands of dollars (\$'000s): to nearest \$'000	\$70,000		Per year	
QG 3.21	Other costs – water	-	FN49	Thousands of dollars (\$'000): to nearest \$'000	\$24,000		-	
QG 4.1	Fixed charge - water	-	PR3	cost per residential property per year - water: as a whole number Insert text response on fixed charge basis		\$340	Fixed charge per year	
QG 4.3	Annual bill based on 200 kL/annum	-	PR47	annual cost: as a whole number	\$932		\$2.96 kL/usage charge, fixed is \$340/year	
	Average annual residential bill based on 200kL of water per annum.				\$932			
QG 4.4	Typical residential bill	-	PR48	annual cost: as a whole number	\$400		-	
	The dollar amount of the typical residential annual water and sewerage bill for the financial year.				\$400			
QG 4.12	Water service complaints (per 1000 properties)	-	CS10	complaints per 1000 properties: as a whole number		0	-	
QG 4.14	Billing & account complaints: water & sewerage (per 1000 properties)	-	CS12	Complaints per 1000 properties: as a whole number		0	-	
QG 6.1	Governance structure implemented	-	IT1	Yes / No	No		Risk from cybersecurity breach is as low as reasonably possible as per the DWQMP. Comprehensive and detailed cybersecurity structures are not needed for this simple supply system at the moment. The measures in the DWQMP are appropriate currently.	
QG 6.2	Vulnerability / risk assessment of water / sewerage assets implemented	-	IT2	Yes / No	No			
QG 6.3	Cyber security safeguards implemented	-	IT3	Yes / No	No			
QG 6.4	Cyber security detection process implemented	-	IT4	Yes / No	No			
QG 6.5	Cyber security response and recovery plan implemented	-	IT5	Yes / No	No			